

## **First Line Supervisor Training**

**January 29 – February 7, 2007**

### **Monday – January 29, 2007**

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|--------------------|---|
| 8:30 - 11:30 a.m.  | ** Instructor Introduction **<br>** Course discussion and requirements **<br>** Student Introduction **<br>** Defining Leadership **<br>** Leadership Handbook ** |
| 11:30 – 12:30 p.m. | ** LUNCH **   |
| 12:30 – 2:30 p.m.  | ** Shackleton **<br>** Quality of a Leader **   |
| 2:30 – 3:30 p.m.   | ** Leadership vs. Management **   |
| 3:30 – 4:30 p.m.   | ** Personal Styles Instrument **  |

### **Tuesday, January 30, 2007**

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| 8:30 – 9:30 a.m.  | ** Integrity **   |
| 9:30 - 11:30 a.m. | ** Leadership Challenges of the New Supervisor **<br>Sgt. Tracey Gove |
| 11:30– 12:30 p.m. | ** LUNCH **   |
| 12:30 – 4:30 p.m. | ** Labor – Management Issues**  |

### **Wednesday, January 31, 2007**

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| 8:30 – 9:30 a.m.   | ** Recognition **   |
| 9:30 – 10:30 a.m.  | ** Coaching **  |
| 10:30 – 11:30 a.m. | ** Discipline **  |
| 11:30 – 12:30 p.m. | ** LUNCH **   |
| 12:30 – 4:30 p.m.  | ** Discipline Exercises **<br>** Supervision Questions ** |

### **Thursday, February 1, 2007**

8:30 – 9:30 a.m.	** Leadership Theory **
9:30 – 10:30 a.m.	** Leadership that gets Results **
10:30 – 11:30 a.m.	** Leaders as Role Models **
11:30 – 12:30 p.m.	** Lunch **
12:30 – 1:30 p.m.	** Persuasion **
1:30 – 2:30 p.m.	** Motivation **
2:30 – 4:30 p.m.	** Communication **

### **Friday, February 2, 2007**

8:30 – 11:30 Noon	** Ethics **
11:30 – 12:30 p.m.	** LUNCH **
12:30 – 1:30 p.m.	** Taking Your Department's Temperature **
1:30 – 4:00 p.m.	** Tipping Point Leadership **

### **Monday, February 5, 2007**

8:30 – 9:00 Noon	** Program Overview & Problem Assessment **
9:00 – 10:00 a.m.	** Course Objectives, Introduction and Game Plan **
10:00 – 12:00 a.m.	** Incident Characteristics **
12:00 – 1:00 p.m.	** LUNCH **
1:00 – 2:00 p.m.	** Nature of Major Incidents **
2:00 – 3:00 p.m.	** Role and Responsibility of the Supervisor **
3:00 – 4:30 p.m.	** Simulation Exercise #1 **

## **Tuesday, February 6, 2007**

8:30 – 9:00 Noon	** HazMat **
9:00 – 10:00 a.m.	** Incident Command System ** (Group 1) ** Simulation Exercise #2 ** (Group 2)
10:00 – 12:00 a.m.	** Critical Incident Stress ** (Group 1) ** Simulation Exercise #3 ** (Group 2)
12:00 – 1:00 p.m.	** LUNCH **
1:00 – 2:00 p.m.	** Incident Command System ** (Group 2) ** Simulation Exercise #2 ** (Group 1)
2:00 – 4:30 p.m.	** Critical Incident Stress ** (Group 2) ** Simulation Exercise #3 ** (Group 1)
3:00 – 4:30 p.m.	** Simulation Exercise #1 **

## **Wednesday, February 7, 2007**

8:30 – 10:00 a.m.	** Transition to Scene Management Phase **
9:00 – 10:00 a.m.	** Course Objectives, Introduction and Game Plan **
10:00 – 12:00 a.m.	** Scene Management Practical Exercise **
12:00 – 1:00 p.m.	** LUNCH **
1:00 – 4:30 p.m.	** Presentations ** ** Program Reviews ** ** Evaluations ** ** Presentation of Certificates **